

## Quality Policy

It is the policy of the company to provide our customers with a high quality and reliable service each time they allow us to complete any works for them.

To achieve this objective, it is essential that our management system is maintained and operated in accordance with ISO 9001; the procedures and processes outlined in the Company policy and procedures manual are there for that purpose.

This is to help provide confidence to our customers in the service we provide; therefore the implementation of this quality policy is mandatory to all our employees to ensure their understanding and complete implementation of the processes.

This quality policy has the full support of the senior management and together with our processes and procedures ensures that all the necessary activities are controlled in an effective manner.

We have committed to;

- Establish and maintain our quality system to enable us to rigorously evaluate our strengths and weaknesses and respond to improvement needs effectively.
- Develop and set standards, objectives and targets for all relevant areas of activity to ensure successful continual improvement.
- Continually monitor our improvement with our customers through various key performance indicators.

For and on behalf of MadiganGill Limited



Mr. Danny Madigan

Director

Date: 1<sup>st</sup> January 2018

## Service Provider of Choice

View our online brochure:

[www.madigangill.co.uk/brochure](http://www.madigangill.co.uk/brochure)

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