

# MadiganGill

Security & FM Services

# More than just Security.

Founded in 2009, MadiganGill Group is a top-tier Construction and Commercial Services Provider with over £70m turnover. Our three specialist divisions offer professional, personable services with direct access to senior management.

Our Group:

- RESOURCE
- **SECURITY  
& FM SERVICES**
- LOGISTICS

# Contents




Our commitment to high standards, sustainability and social responsibility drives us.



Responsibility



Integrity



Community



Respect



Leadership



Teamwork

# Values







# Security

# FM Services

## Your Reputation, Our People

Your reputation is at the heart of everything we do, whether it be security services, electronic security solutions, cleaning, or associated FM services.

We offer a custom service that enhances your daily operations and adds value. Our business is all about our people and the relationships and

trust we build because of them. We understand that, ultimately, personal experience drives excellent services, client reassurance, and safe environments for organisations.

We can provide our services as a single stream and a bundle package to suit your business needs.



# Mapping out a **secure** landscape.

**Your protection is our priority. We offer tailored solutions.**

From manned guarding to electrotechnical security, we tailor our services to protect your business and assets. Our dedicated team works hard to build trust, which helps create a safe environment for you.

**Security Services**

- Security Officers, Fire Marshals, Waking Watch
- CCTV Monitoring, Site & Mobile Patrols (GPS Tracked)
- Reception, Concierge, Security Management
- Key Holding, Emergency Response, K9 Unit
- Event Security, 1st Response, Traffic Marshals

**Electronic & Physical Security**

- CCTV Systems (Design, ANPR, Facial Recognition, maintenance)
- Mobile CCTV Towers, Wireless Fire Alarms
- Access Control, Turnstiles, Biometric Solutions
- Lone Worker Monitoring
- Proximity Access, Swing Gates, Roadblocks

In today’s environment, security is vital. MadiganGill ensures top-tier security with risk assessments, secure perimeters, advanced cameras, and access control systems. We address threats through mandatory training for all officers and regular preparedness exercises.





# Cleaning & FM Services

**Elevate your business reputation with a pristine workspace that impresses clients and boosts productivity.**

**MadiganGill Cleaning and Facilities Management offers personalised services, ensuring clean and healthy working environments.**

## Cleaning Services

- Daily & Periodic Cleaning
- Waste Management, General Maintenance
- Floor, Carpet, & Eco-friendly Cleaning
- Construction, Deep, End of Tenancy, & Sparkle Cleans
- Window, Washroom, & Bird Guano Cleaning

## FM services

- Janitorial & Post Room Services
- Surface Renovation & Graffiti Removal
- Grounds and General Maintenance, Pest Control
- Legionella Flushing, Defect Reporting & Response
- Building Defect Reporting and Response

Our professionals undergo rigorous screening and training to handle diverse tasks efficiently. Experience the 'MadiganGill Way', where exceptional service meets tailored solutions.



Corporate

Your reputation counts. We design and deliver bespoke service solutions for corporate clients across the UK, providing a memorable workplace experience.

Education

Our services enable educational institutions to focus on learning outcomes, ensuring secure, clean environments.

Healthcare

We meet the unique challenges of healthcare settings, providing cost-effective, specialised services with empathy.

Leisure

We offer cutting-edge services to the leisure industry, meeting stringent security, hygiene, and cleanliness standards.

Construction

Experts in securing construction sites, we provide tailored solutions based on thorough risk assessments.

Public Sector

Delivering tailored solutions, we assist local authorities in enhancing security and cleanliness within budget constraints.

Housing Associations

We work with social housing providers to streamline budgets while maintaining service quality and community support.

Maritime

Complying with port security plans and ISPS regulations, we enhance maritime security through continuous improvement and innovation.





Overview

Royal Borough of Kensington and Chelsea (RBKC) is one of London’s most prominent local authorities, overseeing a wide range of public services and facilities. From historic museums and council offices to housing sites and civic amenities, RBKC serves a diverse and dynamic community in the heart of the capital.

Objective

Provide 24/7 security services across RBKC buildings, ensuring the safety and protection of staff, residents, visitors, and property, while supporting the Council’s civic operations and public events.

Approach

MadiganGill Security delivers a professional, responsive service rooted in integrity, vigilance, and reliability. Our officers are trained in incident management, emergency response, and access control. We prioritise collaboration with Council teams, and tailor our service to match the operational tempo and public-facing nature of each site.

Result

Our partnership with RBKC reflects a shared commitment to public safety and operational excellence. From day one of mobilisation in December 2024, MadiganGill Security has ensured site security, responded to emergencies, supported council events, and enhanced public confidence across the borough.

Overview

Citizen, a leading West Midlands social housing provider, manages 30,000 homes, creating places where people are proud to live and work.

Objective

Deliver concierge services at 107 Whitecross Road, Hereford, to align with Citizen’s mission of providing quality homes and creating a “Resident First” culture.

Approach

Provide out-of-hours security, be visible contact for residents, and develop services that support citizens’ customers and communities.

Result

Our partnership will align with Citizen’s values, delivering concierge services focused on resident welfare, safety, and community support. We are committed to continuous improvement, ensuring sustainable, long-term benefits.





# Waltham Forest College

## Overview

Waltham Forest College (WFC) is a top Further Education College in North East London, serving over 7,000 students. A WorldSkills UK Centre of Excellence, WFC develops world-class skills to meet employer demands.

## Objective

Provide comprehensive security and facilities services to ensure a safe, well-maintained, and welcoming environment for students, staff, and visitors, adapting to the unique challenges of the college environment.

## Approach

Implement integrated security and facilities services with a strong customer service focus, ensuring operational efficiency, a positive atmosphere, and a well-managed campus experience.

## Result

By aligning security and facilities services with the college's goals and values, we create a safe, efficient, and well-supported environment that fosters learning and growth, reflecting the college's commitment to excellence, safety, and care for its community.



**87% Local Labour**  
£3.9m social value in 2022

**Waste Management**

Supporting Client trail accurate waste data recording across all streams for greater accountability. Over **90** percent of waste recycled.

**Circular Economy**  
5 initiatives ongoing

**CSR Strategy**  
3-year plan, 5 committees, 6 working groups

**Occupational Health Program**  
260+ colleagues on 9 sites

**Client Engagement**  
17 proactive CSR discussions

**Violence Against Women & Girls (VAWG)**  
Working with Solace charity to support victims of **VAWG** and raise awareness.

**Reforestation**  
400+ trees planted

**Volunteering**  
24 community initiatives supported

# Corporate Social Responsibility

**Our Planet & Environment**

We are working towards becoming net zero by reducing our emissions, waste, and water use. Partnering with others, we promote sustainability through ethical sourcing and circular economy practices while protecting biodiversity and eliminating deforestation.



**Our Communities**

We contribute to local economies by hiring locally, engaging with businesses and collaborating with stakeholders. We also support charitable projects and encourage volunteering to make a positive impact in the localities we operate in.

**Our People**

We support colleague growth through training and volunteering. We foster an inclusive and diverse workplace ensuring equal opportunities and empowering people in our industries. We also promote work-life balance by inspiring our people to live healthy lives and work in safe environments.



# Building Strong Partnerships:

## Trusted by Leading Clients





# What They're Saying

*'We use MadiganGill's security services at our supported housing scheme for the homeless client group in Hereford. This a small scheme (12 units of accommodation), but with a client group who have complex needs.'*

*MadiganGill security is reliable and effective. The guards provided on our contract are well trained and have dealt with numerous difficult situations competently and professionally.'*

**Elizabeth Carroll**  
**Head of Housing Support**  
**Citizen Housing**

*'MadiganGill's commitment to high standards of service is also reflected when change is required - there is always someone ready to help and the response is immediate and provides great assurance. It is a pleasure to continue working with the whole team at MadiganGill and we are confident in recommending their services to others.'*

**Tom Freeman**  
**Building Safety Manager**  
**Shepherds Bush Housing Association**






# MadiganGill

**RESOURCE SECURITY LOGISTICS**


## Let's Connect

**Andy Black**, Commercial Director

 07867 309 838

 [Andy.Black@madigangill.co.uk](mailto:Andy.Black@madigangill.co.uk)

## Follow Us

 [Linkedin @madigangill](#)

## Find Us Here

[www.madigangill.co.uk](http://www.madigangill.co.uk)